

Digital Privacy Statement

L'Arche Toronto is committed to protecting the privacy and confidentiality of the personal information of our members, employees, friends and supporters. The collection, use and disclosure of personal information by L'Arche Toronto is governed by the Personal Information Protection and Electronic Documents Act (S.C. 2000, c. 5) and any applicable provincial legislation. L'Arche policies SD-C1 Confidentiality & Individual Records, HR-A2 Personnel Records, and HR-C5 Confidentiality have been developed to follow PIPEDA, and govern the management of any information we may hold in the normal course of operations.

This statement explains what type of information L'Arche Toronto collects when you access our website at www.larchetoronto.org and how this information is used.

Consent

When using our site, <u>www.larchetoronto.org</u> you consent to the collection, use, disclosure and management of your personal information in accordance with this statement.

Personal Data Collected

When you visit our site we may automatically collect and store the following information for website analytics: IP address, location, hardware and software details, clicked links, and content viewed.

When you sign up to receive L'Arche Toronto e-communications, you voluntarily provide us with contact information such as name and email address. We use this information for specific, limited purposes. We do not provide, sell or rent email addresses to any outside organization.

We collect personal information, including your name, mailing and email address, telephone number and credit card details, when you: sign up for a printed newsletter, register to fundraise for L'Arche Toronto make a donation, complete an online form or application, or purchase any product from L'Arche Toronto.

How Your Information May Be Used

We use your personal information to send you email alerts, to respond to your inquiries, to process your donations, tribute gifts, etc. This information is used only to fulfill your request and respond to your inquiries. Personal information will be retained only as long as necessary to fulfill these purposes, except as otherwise required by law.

We do not disclose or sell your information to third parties.

You always have the option to stop receiving e-communications, or to have your information removed. Please contact the Development Coordinator at development@larchetoronto.org to initiate your request.



Cookies

Cookies, tokens of information given to your browser when you access a website, help us track usage of www.larchetoronto.org and improve your website experience. Cookies are also used by Google Analytics to track statistics about hits, browsers and traffic. If you prefer not to use cookies, you can set your browser to disable cookies.

External Links

The L'Arche Toronto website www.larchetoronto.org includes links to external websites. These links do not fall under our website domain, and L'Arche Toronto is not responsible for the privacy practices or content of external websites. Your use of any linked website is solely at your own risk. We strongly encourage all visitors to review the privacy statements and policies of all external websites.

While we take all reasonable precautions to ensure that user data is secure and that users are protected, there always remains the risk of harm. The Internet as a whole can be insecure at times, and therefore we are unable to guarantee the security of user information beyond what is reasonably practical.

Modifications

We may amend this privacy statement from time to time; please review it periodically. We maintain the option to modify this privacy at any time by electronic notice posted on our website. Your continued use of our website after the date that such notices are posted will be deemed your agreement to the changed terms.

Accessing Your Personal Information

You can ask to view your personal information held by L'Arche Toronto by contacting the Development Office Coordinator. If information is incorrect or incomplete, you may request to have the information corrected.

Please contact the Development Coordinator by email at development@larchetoronto.org or by writing to L'Arche Toronto, with any questions or concerns, you have about our Privacy Statement or how L'Arche Toronto is handling your personal information. We will investigate and respond to your concerns.

Date: February 20, 2025